

## Booking Conditions

### Introduction

**IMPORTANT! Please read the following booking conditions carefully. Should you not accept these booking conditions you cannot continue with making a booking!**

A2btransfers.com act as a booking agent on behalf of transfer providers. Your contract will be set with these transfer providers. Please read the booking terms and conditions carefully. They apply to all bookings made with **Golfbookers Ltd** and to all members of your party. We require full payment at the time of booking.

### Your Contract with the transfer providers featured on this website.

Upon booking a transfer, you will be sent an e-mail confirmation of your booking in the form of a Transfer Voucher, at the time that the confirmation is sent the contract comes into existence. The date of the contract is the date that appears on the confirmation. All contracts are subject to these booking conditions. All booking conditions will apply including cancellation charges and amendment fees. Once the contract has been set, the transfer provider is responsible to you to provide you with the services requested. You are responsible for payment of the afore-mentioned, in each case subject to the booking conditions, and any other terms and conditions specific to the relevant transfer.

**Please note:** Upon receipt of your Transfer Voucher it is important to carefully check the details of your booking. Should the need arise to amend or cancel your booking, an amendment or cancellation fee may be charged (described below). Bookings cannot be amended within 48 hours of the transfer; exceptions will only be made to changes in flight details. In parties of two or more passengers, the person making the booking, Lead Passenger, accepts responsibility for all payments for all members of the party. All vouchers and correspondence will be sent to the Lead Passenger. The Lead Passenger in turn has to ensure that all members of the party are kept fully informed.

Extra luggage or oversized items may carry an additional charge or require specialized transportation. Please add a note in the special request field on our booking page to ensure that we are aware of any extra pieces of luggage.

Should you need to amend or cancel the booking, confirmation by e-mail or post, from the Lead Passenger, has to be received. We will only accept confirmation from the person who made the original booking. If you are under the age of 18 (on date of departure) and your parents or guardians are not traveling with you, a letter of consent stating has to be sent that you are allowed to travel without their supervision.

**Shuttle Transfers:** Please note that your shuttle transfer duration may vary depending on how many stops have to be made on the way to your accommodation.

### Paying for your booking

Full payment of your transfer is due at the time of booking. Please see our privacy policy regarding the security of your personal information.

### Amendments to your existing booking

Changes to existing bookings are possible and can be made on-line in our booking amendments section, certain conditions and charges may apply when changing transfer details. If charges or fees apply it will be taken from the original card details given.

### Cancellations of booking and clients

You may cancel your booking at any time using our on-line service or requesting cancellation via e-mail sent to [admin@a2btransfers.com](mailto:admin@a2btransfers.com). Note that a request for cancellation will only be accepted by email, should the Lead Passenger request the cancellation

**The following cancellation policy applies. Inside 14 days of the departure date 100% cancellation fees - no monies will be refunded. 15 - 60 days prior to the departure date 25% of the cost of the booking will be charged. Outside of 60 days of departure a 10% administration fee per booking will be charged.**

### Holiday Insurance

It highly recommended that adequate holiday insurance is taken out, this is your responsibility. The insurance should cover, amongst other things, the cost of cancellation by yourself, all medical costs and the cost of assistance including return to the UK in the event of an accident or illness.

### Our responsibility to you for your Booking

As we are acting, only as a booking agent we have no liability for any of the transfer arrangements, and in particular no liability for any illness, personal injury, death or loss of any kind, unless caused by our negligence. Any claim for damages for injury, illness or death arising from your use of the transfer services, must be brought against the operator of the transfer services and will be under the jurisdiction of the law of the country in which the transfer is being provided.

### Indemnity

Upon booking your transfer through Golfbookers Ltd, you accept responsibility for the proper conduct of yourself and your party during the transfer. The transfer provider reserves the right at any time to terminate (before or after departure) your booking or that of any member of your party due to your/their misconduct, within their reasonable opinion. Full

cancellation charges will apply and no refund will be given. Furthermore, the transfer provider shall be under no obligation, whatsoever to pay compensation or meet any costs or expenses you may incur as a result of said termination of your booking, in accordance with this paragraph. If your actions or those of any member of your party causes damage during the transfer, you agree to fully indemnify us against any claim (including legal costs) made against the transfer owner. Lastly, you are also liable for reimbursing the transfer provider for any damage caused, before you arrive at your destination.